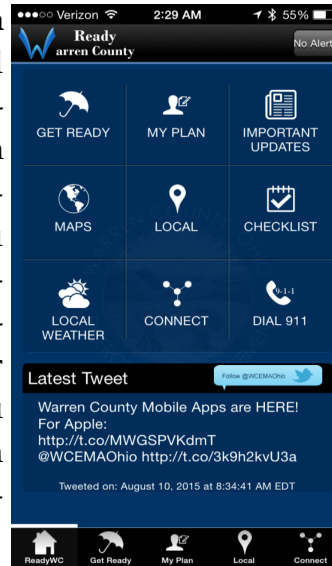




Dispatch Times

"Ready Warren County" App Now Available

We are excited to announce that our "Ready Warren County" emergency management app is now ready and available for download. Our goal is to provide an all-inclusive, singular resource for residents of Warren County to access accurate and timely information before, during and after an emergency. With this app you can get everything you need to be prepared for emergencies. Preparing for disasters is one of the most important things you can do for the safety of you and your family. The Ready Warren County app provides you with up to the minute information that affects Warren County Residents. Some of the features of the app includes:



- Local weather conditions, forecast and alerts to severe weather
- Create and edit your "Ready Profile" for customized emergency plans
- Checklist of emergency supplies
- Information on what to do during different types of emergencies
- Disaster history for your location

Below are links to download the app or just search "Ready WC" in the Apple App Store or Android Play Store.

If you have any suggestions on ways to improve the app or have any questions please contact Director, Mike Bunner at mike.bunner@wcoh.net



September 2015
Volume 2, Issue 9

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Mark Your Calendar!



September 5
Springboro's "Big Event" Festival

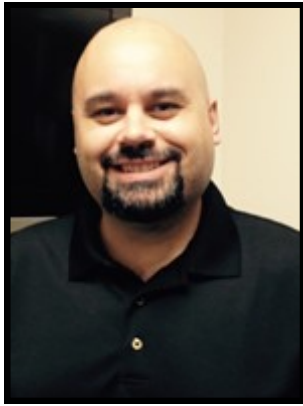
September 7
Labor Day

September 26
Lebanon Country Applefest (fairgrounds) & Feast and Fall-y (downtown)

September 18-19
Mason Bicentennial Celebration

Employee Spotlight

Employee of the Month



Andrew Farlaine
Employee Since 2007

Birthdays

Andrew Farlaine
September 14th

Milestones

Jan Thomas
Celebrating 29 Years

Keith Fudge
Celebrating 7 Years

Erin Caito
Celebrating 2 Years

Meet our New Employees



Tiffany Ankeney **Emergency Communications Call Taker**

Tiffany currently resides in Miamisburg and graduated from Miamisburg High School. After high school she attended Sinclair Community College where she graduated with her Associates Degree in Law Enforcement. Before coming to Warren County she enjoyed working as a stay at home mom.

Tiffany has been married to her husband James for 8 ½ years. They have 2 daughters, Bria (6) and Lily (3). She is a Bantam (k-2nd grade) cheer coach and a Wee Vikes board member. She is also part of the Elissa Guild, who work with the Antioch Shriners. Tiffany is excited to start her career with Warren County!

Annual LEADS Audit

On Thursday, August 7th Emergency Services had our LEADS audit, which is performed every three years. The LEADS auditor said we are doing an excellent job on entering and maintaining our LEADS records. Thanks to Supervisors Rob Ramby and Chris Dill for all of your hard work during the audit. Great job to the other supervisors and dispatchers as well.

Chris Dill is now the Communications Center's LEADS TAC Officer since Rob Ramby retired at the end of August.

Did You Know?

How to Change CAD Units on Your MDC

During certain incidents it may be necessary to change the CAD Unit on a MDC. This will mainly apply to fire units since law units have the ability to switch between units at any time. One example when you would need to change the unit would be when the Communications Center is operating under Warren County Condition 2. Here are the steps to switching your CAD units:

1. Press the "Start" button in the bottom left-hand corner of the screen.
2. Go to "Programs".
3. Select "CAD Unit Change".
4. Select the desired unit you wish to switch to (Example AC51).
5. Click "OK" when "Changes are Complete..." dialog box appears.
6. Re-Launch Frontline from the start menu using the normal login and password.

Things to remember:

- You can not change units while that unit is on an incident.
- You can not change to a unit that is already signed on.
- Call dispatch whenever you wish to conduct a test/ training.

Springboro's "Big Event" Festival

On Saturday September 5th, Springboro will be hosting a "Big Event" at North Park on Tamarack Trl. It begins at 10:00 a.m. with "Bike the Boro", which includes a 3-mile (family ride), a 10-mile and a 16-mile bicycle ride. It will be followed by the Big Event Festival from 11:00 a.m.-2:00 p.m. which will also take place at North Park. The event will consist of public safety apparatus including, Warren County SWAT, Clearcreek Fire, Careflight and several others. There will also be bounce houses, a climbing wall, bike safety checks, Safety Town, snow cones, and cotton candy, all of which will be FREE. There will be numerous other vendors with items available for purchase. For more info go to: www.ci.springboro.oh.us/bigeventfestival.html

Where Am I?

If you know the location where this picture was taken, email us at melissa.bour@wcoh.net no later than September 24th. Everyone that has the correct answer will be entered into a drawing for a prize. Include your name, phone number, department you work for and your guess of the location and any other details. Don't forget to check back next month to see if you are the one that won.

Congrats to Glen Beach with Warren County E.M.A. for guessing that last month's picture which was K&W Drive -In (The K) in Springboro. Stop by dispatch to pick up your prize!



About "The K"

It has been an institution in the Springboro community for over 40 years. Prior to being an ice cream shop, it was a gas station. Also, very few people know that it was searched by the FBI as part of their investigation into the disappearance of Jimmy Hoffa. Thanks Chief Jeff Kruithoff of Springboro Police Department for providing us with these interesting facts.

In The Spotlight

Hamilton Township Police Department

By: Andrew Farlaino



On May 10th, 1803 when Warren County was just nine days old, Hamilton Township became one of the four original townships of Warren County. Fast forward to 2015, the township is now 1 of 11 existing townships and is one of the fastest growing throughout the county with a population of over 25,000. In 2014, the FBI named Hamilton Township the 2nd safest place to live in all of Ohio. This is in large due to the hard work, dedication, and service of your Hamilton Township Police Department.

In September of 1993 the Hamilton Twp Police Department was established. The current Chief of Police, Jonathan Wheeler, has held this position since 2011. His staff consists of 16 full time officers. Chief, Assistant Chief, 3 Sergeants, 11 Patrol Officers, 1 Criminal Investigator, 1 School Resource Officer, 2 part time officers, 2 full time clerks and 1 volunteer who handle an average of 10,000 calls per year. Sergeants and road patrol work 12 hour shifts. The main office is open from 8:00 a.m.-4:00 p.m.

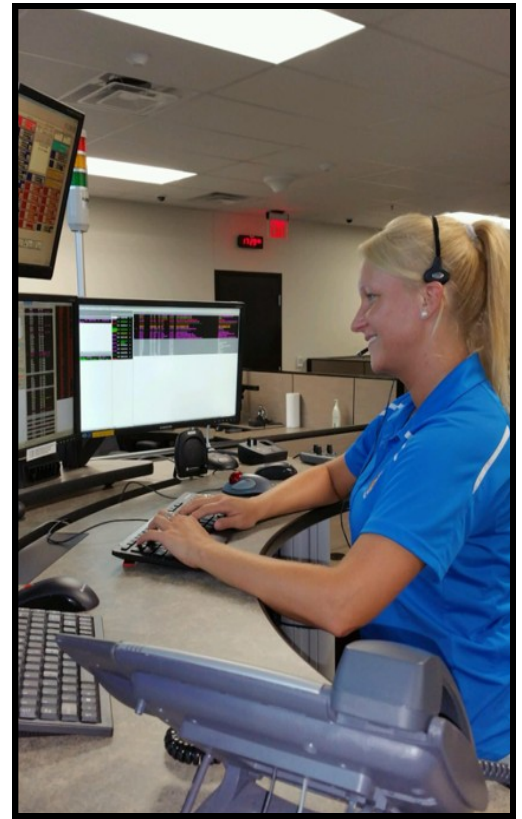


Call of the Month

On August 18th around 9:00 p.m. Kelly Fiebig put a call on hold so she could answer 911. The caller confirmed his address and said "I've been shot". Kelly determined that no one else was there and that the man had shot himself. At first Kelly thought that it had been an accident, but with further questioning she determined that the 84-year-old man had attempted suicide.

Kelly made sure that he had applied pressure to the wound. The man believed that the bullet only grazed his head above his eye and had not penetrated. When asked what kind of gun he had used, Kelly found out that it was a .45 and that it was now lying on the hallway floor.

While deputies and EMS units responded to the scene, Kelly talked to him about what was going on and why he was so depressed. Displaying excellent customer service skills, she remained calm and reassuring, even when the caller occasionally became upset or angry. Good job, Kelly!



July Monthly Dispatch Stats

	Total	First Shift	Second Shift	Third Shift
Created the Most Incidents	8,530	Andrew Farlaino 227 Calls	Jan Thomas 600 Calls	Andy Dewine 1,220 Calls
Most Status Changes	53,130	Ashlee Gibson 1,712	Tonya Shutts 3,478	Doug Short 3,010
Total 911 Calls Received	6,397 Calls	749 Calls	2,738 Calls	2,910 Calls
Total 7-Digit Calls Received	13,609	1,965 Calls	6,276 Calls	5,368 Calls
Busiest Day (Based on 911 & Admin Calls)	Saturday 7/18 1,134 Calls			
Busiest Time of Day (Based on 911 & Admin Calls)	1600-1700 1,385 Calls			

Warren County Emergency Services

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Stay connected with us by:

Website: www.co.warren.oh.us/emergencyservices

Facebook: [Warren County Ohio Emergency Management](https://www.facebook.com/WarrenCountyOhioEmergencyManagement)

Twitter: [@WCEMAOhio](https://twitter.com/WCEMAOhio)

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